



No. 73 /Computer Cell/2017-18 Date: -27-02-2018  
**VARANASI MUNICIPAL CORPORATION**  
 Sagra, Varanasi 221010. Ph./Fax 0542-2221702  
 email- nagarnigamvns@gmail.com

**Notice for Tender (revised)**

**eTENDER NOTICE FOR SUPPLY & IMPLEMENTATION OF ONLINE HAND HELD SPOT BILLING & COLLECTION MACHINES FOR DOOR TO DOOR PROPERTY TAX COLLECTION with Operation and Maintenance.**

Due to insufficient participation in the earlier called eTender no. 44/Computer Cell/2017-18 Dated 26/10/2017. NAGAR NIGAM VARANASI again (re)invites proposals/Bids from experienced Company/Firms for above mentioned works. Tender documents(revised) can be viewed/downloaded from **etender portal** <https://etender.up.nic.in> as per below schedule.

S/n	Particulars	Date/Time
1	Tender Publish Date	28-02-2018
2	Start of Tender Document Download	28-02-2018 1400 hrs
3	Clarification Start Date	28-02-2018 1400 hrs
4	Clarification End Date	13-03-2018 Till 1600 hrs
5	Start of Tender/Bid Upload/Submission Date/Time	28-02-2018 1400 hrs
6	Last date of Tender upload on website and Tender submission at Nagar Nigam Varanasi	14-03-2018 till 1400 hrs Hard copy by 1500 hrs
7	Tender Opening (technical)	15-03-2018 1500 hrs

The Municipal Commissioner of Varanasi Municipal Corporation reserves the right to accept/reject tender without assigning any reason thereto.

(Ramesh Chandra Singh)  
 Joint Municipal Commissioner

(Dr. Nitin Bansal)  
 Municipal Commissioner



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 Municipal Commissioner

## DETAILS OF WORK

S.NO.	ITEM' NAME	TENDER FORM COST	EMD
1.	<b>SUPPLY &amp; IMPLEMENTATION OF ONLINE HAND HELD ONLINE SPOT BILLING &amp; COLLECTION MACHINES FOR DOOR TO DOOR PROPERTY TAX COLLECTION with Operation and Maintenance.</b> 1. Supply & Implementation 2. Online Hand Held Spot Billing & Collection Machine Configuration Equal or Higher As Per (Annexure – A) 3. Software As Per (Annexure – B) 4. Implementation of Project @ Nagar Nigam 5. 30 Days Training @ Nagar Nigam 6. Minimum One Year On Site Warranty	Rs1100 /-	Rs.30000/- by NSC/DD/FDR which should be pledged in the name of Municipal Commissioner Nagar Nigam VARANASI
2.	7. Man Power for Operation of the system. 8. Data Pack for Connectivity with SIM 9. Annual maintenance of Devices 10. Buy Back of Old Machine		

## TERMS AND CONDITIONS OF TENDER

### 1. SALE OF TENDER

- ❖ Tender document can be downloaded from etender portal <https://etender.up.nic.in> from date of start of download mentioned in Tender Schedule table. Interested eligible bidder can download tender document from portal. Bidder has to submit the Tender document fee Rs. 1100/- in form of DD in favour of **Municipal Commissioner, Municipal Corporation VARANASI** payable VARANASI. Bidder has to upload the scanned copy of DD along with the technical bid documents.

### 2. EARNEST MONEY DEPOSIT

- ❖ All bids must be accompanied Technical Bid by Earnest Money Deposit (EMD) of Rs.30,000/- (Rupees THIRTY Thousand only) in the form of NSC/DD/FDR only drawn in favor of **"Municipal Commissioner, Municipal Corporation VARANASI"** payable at VARANASI in a separate envelope clearly labeled **"Earnest Money"** in bold. Tender without EMD shall be summarily rejected. Bidder has to upload the same on portal with technical document. Bidders participated in earlier bidding of this Tender (till date 09/11/2017) and submitted the EMD of Rs. 30000/- need not to submit it again. The same will be considered for this bidding (a letter of request & copy of EMD to be submitted).

### 3. QUALIFICATION CRITERIA / GENERAL CONDITIONS

1. Configuration of SBM should be same or higher as given in **Annexure A** or higher and submit the same with technical document.
2. HSBM & PC Software for Property Tax Collection should be same or with better as details given in **Annexure B**.
3. Company/Firm should be ISO 9001: 2008 certified.
4. Company / Firm should have experience of Supplying/Implementation of Handheld Spot billing Machine in Government Departments/ Organisation. At least One Work order of Rs. 5 Lac or more has to be submitted.

5. Preference will be given to experience Company / Firm which will produce 1 or more Purchase Order of same type of Work in any Urban Local Body/Municipal Corporation.
6. Preference will be given to Company / Firm have Registered & Service office in U.P.
7. Company / Firm has to provide onsite warranty.
8. Preference will be given to Company / Firm which will buy back Old Machines as at as in conditions.
9. Bidder has to submit the Financial Bid in xls provided on the portal. Also in PDF Scanned copy of Detailed Price Break-up of Items should be provided. Buy back price of Units/Machines already used by Nagar Nigam Varanasi should also be mentioned in Financial Bid Format Uploaded in PDF.
10. Financial Bids/Commercial Proposal/rates in BoQ.xls (Excel file) should be submitted For the work mentioned in Details of Work Sr. no. 1 Works. Evaluation will be counted on it. Rates for work mentioned in Sr. no. 2 of details of work should be given in Detailed Breakup Price Format provided in Tender Document and upload it in scanned PDF file.
11. Bidder must submit undertaking for Not Blacklisted from any Government Organisation.
12. All DD/EMD Technical Documents should be uploaded on the portal and submitted in hard copy in the office on the last date/time of submission.

#### **4. COMPONENTS OF BIDS**

The bidder must organize the bid in two envelopes as under:-

**Part I – Technical Bid** with all information and documents necessary therein, including Qualification/Eligibility documents & complied Annexure A & B dully signed by authorized person with company seal. The Technical bid would first be opened and offers will be evaluated.

**Part II – Financial Bid** - The Financial Bid will be open only for qualified Technical Bidder.

#### **5. METHODOLOGY**

1. Invitation of offers, submission of techno commercial bids and price bids simultaneously and opening of techno commercial bids.
2. Presentation and Demonstration of Software by the Participating/qualified Bidders may be asked.
3. Technical Bids will be evaluated.
4. Opening and Evaluation of Financial Bids.
5. The technical and financial bids most suitable to the requirement would be considered
6. Order will be awarded successful Bidder.

#### **6. PERIOD OF BID VALIDITY**

1. Bid shall remain valid for **60 days** from the date of Financial Bid opening prescribed by Municipal Corporation VARANASI. A bid valid for a shorter period shall be rejected by Municipal Corporation VARANASI as non-responsive.
2. In exceptional circumstances, Municipal Corporation VARANASI may solicit the Bidder's consent to an extension of period of validity. The request and responses thereto shall be made in writing. A bidder may refuse the request without forfeiting its bid security. A bidder granting the request will not be required or permitted to modify its bid.

#### **7. APPLICABLE LAW**

The contract shall be interpreted in accordance with the Law of the UP State Government & Union of India.

#### **8. RESOLUTION OF DISPUTES**

For any dispute an Arbitrator / Municipal Commissioner, Municipal Corporation, VARANASI decision will be final and the decision of arbitrator shall be binding of the both parties.

**I accept all terms and conditions give above.**

**Signature with Seal**



# VARANASI MUNICIPAL CORPORATION

Sigra, Varanasi 221010. Ph./Fax 0542-2221702

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## SUPPLY & IMPLEMENTATION OF ONLINE GSM GPRS BASED HAND HELD SPOT BILLING & COLLECTION MACHINES REQUIRED MINIMUM CONFIGURATION

### TENDER FORM Technical Bid (Checklist)

1. Nature of Work	:	<b>FOR ONLINE GSM GPRS BASED HAND HELD SPOT BILLING &amp; COLLECTION MACHINES TECHNICAL ELIGIBILITY</b>
2. Tender Form Cost Details	:	Cash Receipt / D.D. No. .... Dated.....
3. E.M.D. Details	:	Detail .....
4. Name of Firm	:	
5. Firm Status	:	
6. Contact Person Name & Designation	:	
7. Mobile No.	:	
8. Address of Firm	:	
9. Copy of PAN	:	
10. Copy of GST/Company incorporation	:	
11. E-mail ID of Firm	:	
12. ISO 9001: 2008 Certificate Copy (Minimum 1 Year Old.)	:	Annexure – 1 [ ]
13. Mandate for Onsite Warranty	:	Annexure – 2 [ ]
14. Government Sector Work Order of Same type of work (ULB/ANY)	:	Annexure –3 [ ]
15. Undertaking for Not Blacklisted	:	Annexure – 4 [ ]
16. Annexure-A & B Compliance	:	Annexure – 5 [ ]

### Signature with Seal

Please attach all Annexure (duly signed with company seal) with Technical Bid.

## Bid Data Sheet (BDS)

The following specific data for the goods to be procured shall complement, supplement, or amend the provisions in the Instructions to Bidders (ITB). In case of inconsistency, the provisions herein shall prevail over those in ITB.

Serial No.	A. General
1	The reference number of the Invitation for Bids is <b>73 /Computer Cell/2017-18</b> Dated: <b>27 /02/2018</b>
2	The Purchaser is <b>Municipal Commissioner Nagar Nigam1</b>
3	Maximum number of members in the JV shall be: <b>1</b>

Serial No.	B. Contents of Bidding Documents
4	For Clarification of bid purposes only, the Purchaser's address is <b>Municipal Commissioner Nagar Nigam Varanasi 221 010</b> Attention : <b>Municipal Commissioner</b> Address : <b>Nagar Nigam, Sagra, VARANASI</b> Floor/ Room number : 1st Floor City : <b>Varanasi</b> ZIP Code : <b>221010</b> Country : <b>India</b> Telephone : <b>91-542-2221702</b> <b>91-9918824500 (Concern person)</b> Facsimile number : <b>91-542-0000000</b> Electronic mail address : <a href="mailto:nagarnigamvns@gmail.com">nagarnigamvns@gmail.com</a>
5	Web page : <a href="http://etender.up.nic.in">http://etender.up.nic.in</a>
6	A site visit organized by the purchaser. : None
7	A Pre-Bid meeting : None

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Tender No : 73/Computer Cell/17-18 Dt. 27-02-2018

## Financial Bid (Breakup Price)

(To be Scanned & Upload in PDF in Financial Proposal Section of etender)

Nature of Work	:	ONLINE GSM GPRS BASED HAND HELD SPOT BILLING & COLLECTION MACHINES
Name of Firm	:	

## DETAILED PRICE BREAKUP

S.NO.	ITEM' NAME	Details	Proposed Price	Tax	Total Amount
1.	SUPPLY & IMPLEMENTATION OF ONLINE HAND HELD SPOT BILLING & COLLECTION MACHINES FOR DOOR TO DOOR PROPERTY TAX COLLECTION Equal or Higher as per Configuration given in Annexure – A				
2.	PC, MACHINE, WEB SOFTWARE as per details given (Annexure – B)				
3.	30 DAYS TRAINING @ NAGAR NIGAM				
4.	Man Power for Operation of the system (Post Implementation). Monthly rates				
5.	Data Pack for Connectivity with SIM for 60 devices (give rate for Per device) Monthly rates				
6.	Annual Maintenance of Devices Supplied (Per device Cost from 2nd year onwards)	2nd Year 3rd Year			

## Buy Back

S.NO.	ITEM' NAME	Proposed Unit Price for Buy Back
1	PALMTECH Plutonia Softland Make	

Buy Back Price are unit price and the same will be settled with Bill amount of Machines being supplied.

**PLEASE LEAVE A DASH IF NOT BUYING BACK**

**Must be Filled, Signed & stamped**

*to be submitted in Financial Bid*

**Signature with Seal**

Name of The Company (OEM): .....

Model No.: .....

Item	Required Minimum Configurations	Proposed Configurations
Processor	32 bit ARM Cortex	
Data Store Memory	1 GB	
Date & Time	Real Time Clock	
K-Board	30 Alpha Numeric Key Tactile Pad / Silicon Rubber	
Display	128 x 64 Big Display with backlight	
Battery	LI rechargeable 3000 MAH or above	
Battery Life	Min 400 Recharge	
Charger	Auto cut	
Printer	24 Column Dot Matrix Printer	
Weight	Approx. 700 grm	
Body	ABS / PS	
PC Interface Port	USB	
Security	Password & Data Encryption	
Online Module	GSM Based GPRS-2 Way	
Antenna	Internal / External	
Carrying Method	Pouch	
Warranty	Minimum 12 Months Onsite	
Other Information in respect of Built, hardware or feature	Should have facility so that data to be Collected data can be uploaded to a PC via RS-232 serial /USB/ HDMI interface or to a remote server via GSM / WiFi interface.	

to be submitted with Technical Document

## PC & HAND HELD SPOT BILLING & COLLECTION MACHINE SOFTWARE DETAILS FOR DOOR TO DOOR PROPERTY TAX COLLECTION

### PC SOFTWARE

- Maintaining of Master House Details / Zone / Subzone/Ward / Mohalla Masters
- Collector wise Challan
- Collector / Zone / Ward/Mohalla Wise Collection Reports
- Collector Wise Transactions
- Dynamic Control Panel to Header & Footer, To Set Interest & Discount Date & Value for Calculation

### MACHINE SOFTWARE

- Search Option by House Id / House No. / Owner's Name
- Bill and Receipt Options
- Automatically Discount & Interest Calculation
- Partly / Full Payment Option
- Payment Mode Cash / Cheque / Demand Draft
- Office Copy / Duplicate Receipt Option
- Collection Reports Summary / Detailed
- Realtime Online Transfer of Transaction Data to Server and feature of update the House tax records (data) from server
- SMS to Customer on Payment/Transaction
- Updation of Discount & Interest Calculation to Machine by GPRS
- 2 way data communication and machine (House Tax/Record) Data Sync/Updation (Data Updated on Server will be updated on machine via GPRS)

### WEB SOFTWARE

- To Monitor Daily Collection
- Live Activity Dashboard of working/Non working Tax Collector with details
- MIS as per requirement of Varanasi Municipal Corporation.
- Transaction data Export feature in required data format to sync with existing Property Tax system for all payment done.
- Bulk import of updation of records from existing Property Tax system to HSBM Software time to time (Weekly/bi weekly/monthly).
- Export feature data of Tax collected (Transactions) via HSBM (in required format) to integrate with existing Property Tax System.
- Information regarding Database/Web/Application integration required at any point of time during the project work must be provided by the Bidder to Nagar Nigam, Varanasi

### Compatibility/Integration Clause

Software Solution provided must be compatible with the existing Tax Software/working scenario.

A Property Tax software Upgrade (Single window eMunicipality) Project is Proposed. Any support, Information for integration with new Platform must be provided. Data in the software and Transactional Data will be property of VNN. Device should be configurable and compatible to work with all software environments. Required API/Device integration data formats etc should be provided at the time of integration with new system.

to be submitted with Technical Document