

Additional Pre-Bid Queries and Responses.

RFP Clause/ Page No.	Quoted Clause	Query	Response
CSM Technologies Pvt. Ltd.			
P 30 Data Sheet 14.2	Experience of the Consultant relevant to the assignment: Experience of International projects of comparable size, complexity and technical eligibility	As this is a National Competitive Bidding (NCB) process, We would request you to kindly consider the project experience of consultant with comparable size, complexity and technical eligibility in any Central Government Department/ State Government Department / PSU in India..	No change in this clause.
P 31 Data Sheet 17.1	Performance Security: Within 15 days of the receipt of the Letter of Acceptance from the Client, the successful bidder shall furnish to the Client an irrevocable performance security in an amount 10% (Ten percent) of the Accepted Contract amount specified in the format Appendix –I to Proposal in accordance with the Conditions of the Contract, in addition to other deposits mentioned elsewhere in the Contract for his proper performance of Consulting Contract, (not withstanding and/or without prejudice to any other provisions in the Contract)	We would request you to kindly accept the performance bank guarantee as performance security in an amount 5% (Five Percent) of the Accepted Contract amount specified in the format Appendix –I as per the following milestone and not on the total financial quote at in project initiation phase. a) First PBG may be collected on 5% of the total cost of Part A: GIS Related Costs, Part B: MIS Related Costs & Part B: MIS Related Costs b) Second PBG may be collected 5% of the total cost of Part D: Post implementation Maintenance Charges, Part E: Managed Services at VNN Data Centre	No change in this clause.
P 37	Legal status reference details	Kindly clarify what information/ documentation is expected against these criteria	RFP is very Clear. Please refer to the RFP Document.
P 37	Date of Commencement of Business in India &	Private Limited Company incorporated in	RFP is very Clear.

Signature

Signature

	Abroad	India is not required to obtain Certificate of Commencement of Business to operate. Hence, we understand this clause is not relevant to us. Kindly confirm.	Please refer to the RFP Document.
P 38	Certification by the firm auditors supporting the revenue break-up for GIS and Software Development related components	We request to allow submission of self-certification from bidder regarding the same. Standard Financial/ Revenue/ Turnover Certificates from the auditor may be submitted additionally.	No change in this clause.
P 39 Section 2.2 P 45 Section	Form III: Relevant Project Experience Details & Form TECH-2: Consultant's Organization and Experience - B - Consultant's Experience	Both the formats are for submitting similar/ relevant details of the projects executed by the bidder and serve the same purpose. Hence, we request to kindly eliminate one of the forms.	No change in this clause/ formats.
P 75 4.1.3	c. Mapping of Water & Waste Water utility network and assets through: I. Collection / Collation & compilation of records/ maps of existing water / sewerage utility assets	It is understood that maps of the existing water and sewerage utility assets and other similar maps to be collated into the development of Water & Waste Water Utility network is available with the authorities and shall be provided by JKV/VNN. Kindly confirm.	All available old records have been collected and will be made available to the winning bidder. (Consultants)
P 74 4.1.1	a. Assessment of existing systems/ data/ computing infrastructure at VNN/ JKV, Birth/ Death Registration offices	Kindly elaborate the purpose of studying the existing system/ data/ computing infrastructure at Birth/ Death Registration Offices.	RFP is very Clear. Please refer to the RFP Document.




<p>P 75 && 76 4.1.2 4.1.4</p>	<p>a. System Architecture Specification for the proposed State Level Web GIS based Water Supply & Sewerage Asset Management Information System 4.1.4. The Consultant shall carryout preparation of Water & Waste Water Consumer Database for the area covered under the Varanasi Nagar Nigam (83 Sq. Km.).</p>	<p>From the two adjoining clauses, it is understood that the proposed system for the Web GIS based Water Supply & Sewerage Asset Management Information System shall be deployed within the city of Varanasi (under VNN) and not at the State level. The system shall be scalable for state-wide deployment however the scope of this consultant shall be limited to Varanasi only. Kindly confirm.</p>	<p>Yes.</p>
<p>P 77 4.1.7.</p>	<p>(i) Collection of old records, maps of existing water and Waste Water utility assets and its digitization;</p>	<p>Kindly furnish the following information: a. size and scale of the digitization of the old records, maps etc. that would be required b. In which format the records are available</p>	<p>All available old records have been collected and will be made available to the winning bidder. (Consultants).</p>
<p>P 94 4.2.9.</p>	<p>The proposed application should be integrated with multiple payment Gateways for online collection of Payments.</p>	<p>We assume payment gateway will be provided by the client. The consultant will only responsible for integration of the proposed application with the payment gateway. Kindly clarify.</p>	<p>Yes. Consultants are expected to carry out the integration only.</p>
<p>P 107 4.6</p>	<p>Training and Technology Transfer</p>	<p>Request to specify approx. no. of trainee for better clarity. Also we understand that training sessions will be conducted at Delhi and Varanasi HO. Please Clarify.</p>	<p>Training will be at various Varanasi Nagar Nigam office locations within Varanasi City. Training Venue and Infrastructure will be made available. Refer RFP document for other details.</p>




<p>P 107 4.8 P 111 4.9</p>	<p>The Consultant shall provide qualified and experienced software professionals in the following positions in specified numbers to facilitate the on-site support from the date of go live of the application.</p>	<p>We understand duration of onsite deployed resources for managed services will be for the entire O&M phase. Kindly clarify.</p> <p>Also, we understand mode of deployment of Key Personnel mentioned in Section 4.8 will be offsite. Kindly clarify.</p>	<p>Yes.</p> <p>Deployment will be on site.</p>
<p>P 134 1.8</p>	<p>Unless otherwise specified in the SC, the Consultant, Sub-Consultants, and their Personnel shall pay such taxes, duties, fees, and other impositions as may be levied under the Applicable Law, the amount of which is deemed to have been included in the Contract Price.</p>	<p>We request to allow the financial bid to be submitted excluding taxes, this will allow departments to compare the commercials of all bidders on same parameters and the Taxes can also be accommodated at the time of billing as per actuals.</p>	<p>The Financial Forms are self-explanatory.</p>
<p>P 135 2.6.</p>	<p>Any modification or variation of the terms and conditions of this Contract, including any modification or variation of the scope of the Services, may only be made by written agreement between the Parties and shall not be effective until the concurrence of JICA has been obtained.</p>	<p>Kindly include a change request procedure in the RFP. We recommend that any requirement beyond the scope mentioned in the RFP should be treated as Change Request. The process to address the change request may be as follows: Identification and documentation of change request requirement, Approval or disapproval of the change request by client implementation of the change request</p>	<p>RFP is very Clear. Please refer to the RFP Document.</p>
<p>P 137 2.8</p>	<p>The Client may, by written notice to the Consultant, suspend in whole or part, the Services if an event shall have happened and be continuing, in which the Consultant fails to perform any of its obligations under this Contract, including the carrying out of the Services</p>	<p>We understand that the consultant shall be compensated for the services provided prior to suspension after deduction of liabilities if any. Kindly confirm</p>	<p>RFP is very Clear. Please refer to the RFP Document.</p>




<p>P 137 2.9.</p>	<p>The Client may terminate this Contract in case of the occurrence of any of the events specified in paragraphs (a) through (h) of this Clause GC 2.9.1. In such an occurrence the Client shall (except in the case of paragraph (h) below) give not less than thirty (30) days' written notice of termination to the Consultant.</p>	<p>Kindly amend the clause as: The Client may terminate this Contract in case of the occurrence of any of the events specified in paragraphs (a) through (h) of this Clause GC 2.9.1. In such an occurrence the Client shall (except in the case of paragraph (h) below) give not less than sixty (60) days' written notice of termination to the Consultant.</p>	<p>No Change in this clause.</p>
<p>P 139 2.9.</p>	<p>If the Consultant fails to remedy a failure in the performance of its obligations hereunder, as specified in a notice of suspension pursuant to Clause GC 2.8 hereinabove, within thirty (30) days of receipt of such notice of suspension or within such further period as the Client may have subsequently approved in writing.</p>	<p>Kindly amend the clause as: If the Consultant fails to remedy a failure in the performance of its obligations hereunder, as specified in a notice of suspension pursuant to Clause GC 2.8 hereinabove, within sixty (60) days of receipt of such notice of suspension or within such further period as the Client may have subsequently approved in writing.</p>	<p>No Change in this clause.</p>

Letter No. 254A/JICA-PMU/2017-18 Date 25-01-2018



Dr. Nitin Bansal
Municipal Commissioner
Varanasi Nagar Nigam